

WHAT IS OUR MEDIATION APPROACH?

Seven Hills Foundation uses co-mediation assigning two Mediators to act as neutral supports for each case. We have found that there are many advantages of co-mediation, such as the promotion of teamwork and effective communication. Our Mediators are trained to facilitate rather than direct the mediation. Facilitative mediation means we help people learn each other's interests with the goal of reaching a durable agreement. During the process we help people clarify issues, consider their options, and reach workable settlements that fit individual needs. Time and again we have seen that mediated agreements are generally more acceptable and sustainable since people make their own solutions.

Our Mediators are well trained and hold, at least a 30-hour Certificate in Basic Mediation in compliance with MGL Ch. 233 § 23C and the MA Supreme Judicial Court's Uniform Rules on Dispute Resolution Rule 8(c)(i).

Mediations are held virtually with an option of in-person to accommodate parties at our offices.



The mission of Seven Hills Foundation is to promote and encourage the empowerment of people with significant challenges so that each may pursue their highest possible degree of personal well-being and independence.

Seven Hills Foundation offers a continuum of support and services to over 60,000 children and adults with disabilities and life challenges.

SEVEN HILLS MEDIATION PROGRAM

The Seven Hills Mediation Program works in cooperation with the Office of the Attorney General, the Massachusetts Office of Public Collaboration, and the Massachusetts Trial Court.

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**SCAN TO LEARN
MORE ABOUT
THE SEVEN HILLS
MEDIATION
PROGRAM**

MEDIATION PROGRAM

**EMPOWERING PEOPLE
PROMOTING PEACE**



SEVEN HILLS MEDIATION PROGRAM

WHAT IS MEDIATION?

Mediation creates the opportunity for people to have a conversation about what brought them to the mediation table. Mediation is a voluntary, confidential process in which a neutral mediator assists in the disputes to see if people are able to reach a mutual agreement in a safe and cooperative environment.

WHY MEDIATION?

- Mediation is confidential and informal.
- Mediation allows people to retain control over the decision-making process.
- Mediation usually costs less than going to court, both financially and emotionally.
- Mediation helps reduce hostility and offers results that work for all people.
- Studies have shown that mediation generally results in high level of participant satisfaction.

THE DISPUTES FOR WHICH WE PROVIDE SERVICE?

- Small Claims
- Harassment Prevention Order
- Divorce and Family
- Housing
- Workplace mediations
- Conflict Coaching

WHO ARE WE?

- We are Volunteer Mediators and Staff who are committed to ensuring our community has access to high quality, affordable mediation services.
- We as an organization embrace our diversity, and respect the diversity in others.

- We understand that conflict is a starting point for new growth and that it brings change to the landscapes of peoples' lives.
- We have a passion for our community to exist in peace and have access to resources to help resolve their disputes.
- We work in cooperation with the Office of the Attorney General, the Massachusetts Office of Public Collaboration, and the Massachusetts Trial Court.

WHAT DOES MEDIATION COST?

- Private mediations operate on a sliding fee scale based on individual income, which makes mediation affordable. Please contact us for specific information on rates.
- We believe Mediation has the power to be very special. We see it everyday. Mediation brings light where there is dark; hope where there is fear; and assurance where there is doubt. Mediation does this because, Mediation returns the power to the people.
- We provide a 10% discount to all Active Military, Veteran, Law Enforcement, and Fire Fighters using our Sliding Fee Scale. Copy of DD214 or other verification required.

