Seven Hills Expands its New Dynamic Model of Day Supports in Central Massachusetts

2012-2013 Biennial Report
Dear Friends,

At Seven Hills, we think of the word Horizon and that boundless inspiring expanse between earth and the sky above. It is how we see the interests and aspirations of each person we support — a limitless Horizon that knows no boundaries. This newsletter and financial report is aptly titled Horizons for just these reasons.

As we embark on 2014, Seven Hills is poised to dramatically change the way people with intellectual/developmental disabilities access day supports through an expansion of our dynamic model, ASPiRE!, a way to access Innovative Lifelong Learning. I invite you to visit the new venue in Worcester later this spring to hear first-hand how the lives of the individuals are being transformed.

Seven Hills has also successfully expanded to the arena of Brain Injury Supports, led by our own Dr. Katharine Cleary, a Certified Brain Injury Specialist whose creative direction is helping integrate clinical treatment, education and community-based supports. We will continue to bring our best resources forward to improve the quality of life for people we support whose lives have been impacted by brain injury.

So many of our dedicated staff members have stories to share about the work they do and their passion for uplifting others. In this issue, I invite you to celebrate our best, our 2013 Employees of the Year from across Seven Hills Foundation and our nine affiliates. We also bring you stories of our life-saving work across the globe through Seven Hills Global Outreach, our humanitarian effort in developing nations in the home communities of Seven Hills’ diverse staff.

Horizons is our way of sharing with you, our supporters, just a small sampling of the varied advances, plans for growth, accolades given, and day-to-day stories of the personal success we achieve. I hope you learn a bit more with each quarterly edition, and come to better appreciate the impact we are having through our commitment to Defining Dignity in people’s lives.

Join us as we take our next steps, not looking down, but looking up at the horizon and seeing, with your help, just how far we can go.

Dr. David Jordan, DHA, MPA
President / CEO

Seven Hills invites you to share your time, talents or treasure!

We welcome volunteers throughout our programs in Massachusetts and Rhode Island, and are looking for mentors, coaches, artists, wellness instructors, woodworking crafters and people who are interested in radio production. We also recruit volunteers to help on our community Bingo nights, a great way to meet new people and help Seven Hills at the same time. Share your talents at Seven Hills and empower others to shine! For more information, please contact Susan Cox at scox@sevenhills.org or 508.983.2937.

Seven Hills welcomes the financial support of our friends to enhance our ability to provide quality opportunities for the people we are privileged to support. Your generosity is maximized at Seven Hills, with 93% of every dollar going directly to programs. Please contact Kate Myshrall, Vice President of Advancement, to discuss ways you can further our mission: kmyshrall@sevenhills.org or 508.983.1302.
Horizons Spring 2014

HORIZONS SPRING 2014

Horizons is a newsletter published by the Advancement Office of Seven Hills Foundation. Please direct all content requests, comments and questions to:

Jennifer Wentworth
Director of Communications
jwentworth@sevenhills.org

Kathleen Myshrall
Vice President of Advancement
kmyshrall@sevenhills.org

William Stock
Vice President for Government and Community Relations
bstock@sevenhills.org

Seven Hills Foundation
81 Hope Avenue
Worcester, MA 01603

508.755.2340 (T)
508.849.3882
508.890.5584 (TTY)
www.sevenhills.org

David A. Jordan, DHA
President & CEO, Seven Hills Foundation

IN THIS ISSUE

IN THE NEWS

4 From Blueprint to Reality: Introducing ASPIRE! at Seven Hills

5 Exceptional Quality of Care: A Seven Hills Standard

6 Team Approach Delivers Quality Care for Individuals with Brain Injury

6 Seven Hills Launches New Website

7 Advocacy: Be Heard, Make a Difference

7 Work Without Limits

8 Stetson School Welcomed to Seven Hills

9 The Benefits of Living RIte in Rhode Island

EMPLOYEE EXCELLENCE

10 When Excellence is a Habit: The 2014 Winter Wonder Fest

11 New Leadership in Family Services

11 Alice Murphy Honored at Statewide Event

SPOTLIGHT

12 Seven Hills Partnering in the World

14 Shining Stars Light Up the Stage

15 Granting Good Work

16 Spotlight on Seven Hills

19 2012-2013 Biennial Report
FROM BLUEPRINT TO REALITY: INTRODUCING ASPiRE! AT SEVEN HILLS

The much anticipated opening of ASPiRE! in Worcester at 150 Goddard Memorial Drive is almost here! On April 14th, over 200 participants of the Seven Hills Day Habilitation, Community Based Day Supports (CBDS) and Employment models will start their day in a spectacular new $6.5 million venue. “At Seven Hills, we ensure that the quality of our bricks and mortar—our facilities—are on par with the exceptional quality of services that are delivered there. ASPiRE! reflects our commitment to that expectation and I am confident that people will be pleased with what’s in store,” said Dr. David A. Jordan, President & CEO of Seven Hills Foundation. ASPiRE! was developed as a new programming model after listening to the voices of individuals and families who wanted access to high quality, community-based opportunities.

Seven Hills believes that all people continue to learn throughout their lives, so the new ASPiRE! model of day supports is based on “Innovative Lifelong Learning.” The goal of ASPiRE! is to provide opportunities for people with disabilities to develop the skills necessary to pursue their interests in employment, recreation and social relationships. These personal aspirations broaden core competencies and enrich lives with a full range of activities while cultivating a network of relationships in and around the community. Developing appropriate and transferable skills in these areas is the holistic approach that makes ASPiRE! a model for the future. “We have entered an arena of true community inclusion, brought about through the advocacy of individuals and families over the last several decades. With the federal ‘Employment First’ initiative as the catalyst, we are working to prepare individuals for competitive, community-based employment while expanding partnerships with employers. At the same time, we are working to enrich the well-being of each individual we support,” said Cliff Cabral, Vice President of Seven Hills Family Services, an Affiliate of Seven Hills Foundation.

Just as students choose courses and activities at a college, participants will choose from a menu of learning opportunities such as assistive technology, expressive arts, fitness and wellness, radio production and broadcasting, and job skills development. Seven Hills professional staff will be joined by community teachers, artists, coaches and volunteers to enrich the activities offered at ASPiRE!

The new venue will feature partnerships with Tufts Dental School and MCPHS University. Tufts, in conjunction with the MA Department of Developmental Services (DDS), will be continuing an established partnership offering dental care to ASPiRE! participants as well as people in the community. Dr. Karen Chang, a dentist who specializes in treating the needs of patients with disabilities, will be joined by dental assistants, hygienists and Tufts Dental School students who are interested in supporting the special needs of their patients. MCPHS University has a long-standing partnership with Seven Hills who hosts graduate students from the MCPHS nursing, physical therapy and pharmacy schools. Their new School of Optometry will locate a suite at ASPiRE!, providing participants and community members with vision care, and the MCPHS students with expanded learning opportunities.
Seven Hills has a long-standing reputation of demonstrated excellence in areas of management, fiscal health and program quality as recognized by both international and statewide accrediting certifying organizations. In Massachusetts, the Department of Public Health Centers for Medicare and Medicaid has issued nine straight years of “No Deficiency” ratings at the Seven Hills Pediatric Center, an unprecedented achievement. The reviewers are included in all aspects of treatment. This year included participation in the Center’s annual Halloween celebration, where they witnessed first-hand the passion the staff has for ensuring that the residents take part in real community experiences.

CARF International has given Seven Hills a “three-peat” year with “No Recommendations,” an international achievement only three percent of agencies achieve. This international review examines Seven Hills Family Services, and in September 2013, the resulting report noted, “The caliber of Seven Hills’ service delivery is evident in its dedicated oversight of regulatory requirements related to quality and program improvement.” The CARF survey also called out the quality of the staff: “Seven Hills Foundation has built a strong team of employees who understand and embrace its mission, vision and value statement, and whose efforts are focused on empowering the participants.”

Our staff is so committed to supporting each individual to ensure the best quality of life possible. They are the reason for our remarkable success.

– Richard Neckes, Vice President of Seven Hills Community Services

To satisfy our own internal quality standards, Seven Hills implements a “Balanced Scorecard” process to review supports and services based on the individual requirements of each program. The Seven Hills philosophy of excellence is driven by continuous review, measurement and improvement.

Over and over again, the reviewers recognized our staff at all levels for their passion for producing such a high level quality of care throughout our Residential and Day services. For the past 17 years, we have surpassed every single critical indicator and we intend to continue that demand for excellence.

– Dr. Kathleen Jordan, Senior Vice President & Chief Program Officer at Seven Hills

Save the Date

“AS FAR AS THE EYE CAN SEE”
A special art exhibit showcasing the creative talents of individuals with disabilities. Opening Reception, Saturday, May 3, 2014 at 1:00 p.m. at Iris and B. Gerald Cantor Foundation Resource Gallery, O’Kane Hall, College of the Holy Cross.
Seven Hills has supported the complex needs of individuals with brain injury for decades both within our day supports as well as residentially. With the 2008 Hutchinson v. Patrick class-action lawsuit, over 1,400 individuals with brain injuries are eligible to receive support services in the most integrated setting appropriate to their needs. Many of these individuals will be transitioning from long-term-care facilities, chronic-care facilities, or rehabilitation hospitals.

Dr. Katharine Cleary has been named Director of Brain Injury Supports with the charge of expanding the array of day and residential supports to individuals with either Acquired or Traumatic Brain Injuries (ABI/TBI) to maximize independence and recovery in the community. Dr. Cleary is a Certified Brain Injury Specialist and brings more than 30 years of experience and knowledge in serving children and adults with brain injury. She is working throughout the Foundation with direct support professionals and clinical teams to increase their knowledge and specialized skills through comprehensive trainings and workshops.

Many managers and clinicians at Seven Hills are working toward their own certification as Brain Injury Specialists.

“Our existing teams of talented providers at Seven Hills are eager to add expertise in brain injury services to their interdisciplinary approach to quality care. We are working to add to our current pool of behaviorists, therapists, psychologists and nursing specialists to include neuropsychiatrists and neurologists.”

– Dr. Katharine Cleary, Director of Brain Injury Supports

Seven Hills Brain Injury Supports provides:

- Adult Companion Services
- Behavioral Health Supports
- Day Program Options
- Individualized Support and Community Habilitation
- Residential Options
- Respite Services
- Vocational Training, Supported Employment, and Placement Services

Seven Hills Brain Injury Supports provides an integrated model of care that enables individuals to access the highest quality of comprehensive services that help them reconnect and maintain life in the community.

SEVEN HILLS LAUNCHES NEW WEBSITE

CHECK US OUT! WWW.SEVENHILLS.ORG

To better assist families and individuals who are looking for supports, Seven Hills has developed a user-friendly website that showcases our vast array of programs and services.

Our site will guide you through ways to connect with our experts and how to navigate the health and human services system.
GOVERNOR PATRICK RECOMMENDS BUDGET INCREASE FOR HUMAN SERVICES

When Massachusetts Governor Deval Patrick released his much-anticipated 2014 fiscal year budget recommendations, there were many reasons to applaud. The Governor’s proposed $35 billion budget includes $139 million for a partial payment of Chapter 257 rate increases. The proposed increases are broad-based, spread out amongst a breadth of programs and across the various agencies within the Executive Office of Health & Human Services (EOHHS). However, the Governor’s recommendations are not yet part of the State’s budget. Advocacy and education are needed to ensure the Legislature includes this revenue in their budgets, as well.

CARING FORCE

Seven Hills is a proud supporter of The Caring Force, whose mission is to “empower those who care about the human services sector to advance an agenda that creates an environment in Massachusetts that protects our most vulnerable neighbors and creates a stronger economy with the pay, recognition, and respect our workers deserve.” To advocate for the individuals we support and the work of The Caring Force, go to www.thecaringforce.com. There will be a Human Services Rally and Lobby Day at the State House in Boston on April 8 at 10:00 a.m. Join your voice with ours, and be heard!

RHODE ISLAND ADVOCACY

Over the past few years, Seven Hills Rhode Island has been hit severely with budget cuts due mainly to the reduction in revenue from the state. As we approach the coming RI state budget debate, we need everyone to contact their state legislators and let them know that SHRI and other RI Human Service Providers cannot sustain any additional reductions in revenue. In fact, if they are to sustain the same level of services an increase in funding will be needed. These programs need to be funded fairly. If you are not certain who your state legislator is, you can go to this site: www.sos.ri.gov/vic/

WORK WITHOUT LIMITS

Seven Hills employment participants were recognized with the “Entrepreneurial Partnership Award” at the first annual “Work Without Limits” Conference for their work with Blu2Green. Blu2Green employs people with disabilities to create sustainable products made from blue wrap, a polypropylene fabric that is used to keep medical instruments sterile prior to surgery.

“We wanted to create a business where we can help the environment while at the same time help people who might have a hard time finding employment,” said Christopher Bodkin, CEO of Blu2Green.

Seven Hills’ partnership with Blu2Green, through UMass Medical School, fits beautifully with our approach to productively employ, at competitive wages, individuals with intellectual disabilities to creatively work toward a more sustainable planet while simultaneously participating in Employment First initiatives.

– Dr. Kathleen Jordan, Senior Vice President & Chief Program Officer at Seven Hills
C

hildren and young adults supported by the Stetson School, Inc. and the Seven Hills Foundation will be the beneficiaries of additional resources thanks to an affiliation between the two organizations that came into effect March 2013. The affiliation allows for a wider spectrum of clinical and educational resources and expands the array of expertise available at Seven Hills as we establish our leadership in the arena of integrated care.

Stetson School is a nationally renowned residential school that supports boys who have experienced trauma and provides a program of treatment and rehabilitation, built upon principles that guide a “culture of recovery.” Stetson School is located in Barre, Massachusetts and houses seven buildings on a beautiful 200-acre campus. It is a nationally accredited, fully licensed, Chapter 766-approved Residential and Education Treatment Program for male youth and young adults, ages 9-22, with sexually problematic behaviors, complex developmental difficulties, chronic mental illness, and autism spectrum disorders, who have suffered from severe trauma. Recognized as a national leader in the treatment of sexually troubled behavior, Stetson School offers a continuum of supports and services to this high-risk population with a family-focused, individualized “culture of recovery.”

Dr. Kathleen Jordan, Senior Vice President & Chief Program Officer at Seven Hills Foundation noted, “Our goal is to provide tools that can be used throughout a lifetime. Our ability to provide clinical expertise by drawing on a varied range of professionals across Seven Hills Foundation is helping us lead Stetson School in the growth of its student body as well as the diversification into a varied offering of program models while at the same time sharing the expertise of the talented staff at Stetson.”

Recently, Stetson School has expanded to include the Palson Group Home, licensed by the Department of Early Education and Care, that serves males ages 9 to 18. Services are designed to improve youth and family functioning, to diminish obstacles preventing transition to the community, and to eradicate high risk behaviors.
THE BENEFITS OF LIVING RITE IN RHODE ISLAND

Through a grant from the Centers for Medicare and Medicaid, in partnership with the University of Rhode Island, Seven Hills Rhode Island was chosen to run an outpatient ambulatory care facility for individuals who need assistance with managing chronic illness, improving health and wellness, and pursuing employment opportunities. Located in Woonsocket, the Living Rite Center opened on May 1, 2013.

Living Rite integrates state agencies, major health systems, educational institutions, disability organizations, and service providers to lower costs and provide extensive healthcare for dual-eligible Medicare and Medicaid beneficiaries, over 20 years of age, who have a developmental disability and at least two preventable chronic issues. Participants join the program through multiple agencies as well as Seven Hills. Living Rite serves as the base of operations for an interdisciplinary team of healthcare professionals. Nurses are able to connect with doctors and specialists through the use of cutting-edge telemedicine equipment. Sandra Fournier, RN, BSN, CDDN, Director of the Living Rite Center, emphasizes the importance of telemedicine equipment as a proven option to lower healthcare costs. Though the equipment is not billable, the savings become apparent in increased efficiency through better management of chronic diseases, shared health professional staffing and reduced travel time and stress.

As part of its comprehensive care management, Living Rite links individuals to needed resources for their health. Behavior change education and coaching help participants make lifestyle changes to reduce the negative effects of illnesses.

“We understand our role in their lives; it offers them better experiences,” said Fournier, who explained the importance of healthcare in the participants’ lives. “We’re working to make healthcare and the medical process more client-focused and friendly.”

Living Rite’s employment services include the support of peer mentors who work with participants to identify and pursue employment opportunities. As a peer mentor, Amie LaFramboise assists with educating individuals on employment. “Some of the participants give ideas about what they want us to teach them to get the jobs they want. It’s a lot of fun,” she explained. LaFramboise enjoys interacting with the participants through the classes and one-on-one meetings, and has learned a lot from these experiences.

The Centers have extended hours of operation to allow better access to a nurse practitioner for preventive and urgent care, thus preventing unnecessary emergency room visits. Being able to go out to places to treat individuals is essential and aids in the program’s overall goal of reducing nursing home admissions.

Living Rite’s progress can be attributed, in part, to its ability to obtain an ambulatory license from the Department of Health, which is a hurdle many agencies with model programs have not yet been able to accomplish. As the first healthcare center of its kind in Rhode Island, The Living Rite Center is the premier model that sets the standard of care today and for the future.
WHEN EXCELLENCE IS A HABIT: THE 2014 WINTER WONDER FEST

Near 400 Seven Hills staff and their guests attended the 2014 Winter Wonder Fest on Saturday, February 1, at the DoubleTree Hilton in Milford. Dr. David A. Jordan, President & CEO, extended a warm welcome and resoundingly expressed his appreciation for the staff’s compassion and commitment to the 28,000 children and adults supported annually throughout Massachusetts and Rhode Island. Before the attendees turned their attention to the dance floor, Seven Hills senior leadership reinforced Dr. Jordan’s appreciation with the presentation of the Employee of the Year awards. The honored employees were met with exuberant cheers from their colleagues as their names were announced and they rose to receive their awards.

Employees of the Year

Wilson Ametsikor  
Brittany Ashley  
Melissa Ball-Roemer  
Amanda Bagoza  
Phil Cyr  
Carol Duhart  
Jasmine Edwards  
Kerrie Finnegan  
Sherelle Fortin  
Barbara Fouhy  
Jennifer Gevry  
Lynn Gilpatrick  
Lisa Gomes  
Shawn Ilinitch  
Valerie LaRochelle  
Ellen Susan Latimer  
Teisa Lopez  
Rebecca Markovitz  
Diane Marshall  
Robin McDonald  
Ashley McDonough  
Kim McElholm  
Tammy McLaughlin  
Esther Mintah  
Rashorn Morales  
Robert Morales  
Dianne Mockus  
Sunday Oluokun  
Marissa Ruff  
Laura Seppa  
Naja Smith  
Amanda Wright  
Stephanie Zannella Williams

President’s Foundation Award

Christine Gadbois, Vice President, SHRI
NEW LEADERSHIP IN FAMILY SERVICES

On January 1, 2014, Cliff Cabral, LMHC, MCC, CCMHC, was named the new Vice President of Seven Hills Family Services, leading a staff of 700 professionals who provide supports and services that enhance the quality of life for individuals and their families.

Cliff assumes the leadership of SHFS following Dr. Katharine Cleary, who is positioned to drive the growth of Brain Injury Supports at Seven Hills. This leadership transition comes at a critical time as SHFS readies its new flagship model of day supports, ASPiRE!, in Worcester this April. “This is an opportunity to grow the organization’s successful history of partnering with community-based stakeholders to expand access to competitive employment, inclusive recreation and socialization,” Cabral indicated. “This is an exciting time in our field as both our national and state funders are promoting the practices of ‘Community First’ and ‘Employment First’, helping adults with ID/DD realize true access and the right to the supports needed for success.”

Cliff brings over 20 years of experience working in the human services field in a variety of capacities including direct support professional, program coordinator, licensed clinician, clinical supervisor, health services administrator, co-director and owner of a social services agency, and owner and operator of a private counseling practice. His experience includes work with individuals of all ages with a wide range of challenges: mental illness, substance abuse, developmental and intellectual disabilities, behavioral problems, and family/relationship conflict. Most recently, Cliff was the Clinical Director of Integrated Services for Seven Hills Behavioral Health, and managed the Home-Based Counseling Program, which provides comprehensive and specialized behavioral health services to over 300 individuals throughout Massachusetts.

ALICE MURPHY HONORED AT STATEWIDE EVENT

Alice Murphy, Area Director for Seven Hills Community Services, was honored with the “Richard Bond Supervisor of the Year” award by the Provider’s Council, a Massachusetts statewide organization of health and human service agencies.

Alice received the award in front of 3,000 of her peers at the 38th Annual Convention at the Westin Copley Hotel in Boston on November 6th. She was nominated by her staff: Linda Barry, Jackie Ansley, Christina Brown, Lisa Harish, Christy Gagnon and Lori Francoise.

Congratulations from your family at Seven Hills!
SEVEN HILLS PARTNERING IN THE WORLD

LIBERIA: NEW SHGO PARTNERSHIP TO SUPPORT HEALTHCARE COUNTRY-WIDE

SHGO’s newest collaboration in Liberia, announced in the summer of 2013, pairs U.S.-based hospitals with “sister” Liberian national hospitals for ongoing partnership support, supplies, and capitation. With only 31 hospitals throughout this West African nation with a population that tops 4 million, systemic partnership support through hospital-to-hospital matching has the potential to uplift public health and healthcare for the entire country! This initiative will be run in conjunction with Mantu Caucus, a nonprofit organization promoting healthcare in Liberia, led by esteemed Liberian leader and experienced surgeon the Honorable Dr. Peter S. Coleman, Senator, Grand Kru County and Senate Chairman on Health (former Minister of Health).

Dr. David A. Jordan, President & CEO; Ashley Emerson Gilbert, Director, SHGO; and representatives from Mantu Caucus visited Washington D.C. in December 2013 to rally support on Capitol Hill, and were met with an incredible response from national politicians and global health advocates. SHGO has also partnered with IMEC (a medical supply nonprofit organization based in North Andover) to provide international shipments of medical supplies, equipment, and hospital infrastructure materials to ensure further capacitation of partner Liberia-based healthcare facilities. SHGO, Liberian staff, and local supporters continue to drive the initiative forward, led by Mr. Alphonso Daniels, a Seven Hills staff member and President of the local KRAO Liberian Diaspora Association.

To underscore the need to raise awareness for Liberian initiatives, Dr. Jordan will be the featured speaker at the 24th National Convention of the GGAA (Grand Gedeh Association in the Americas), in Kansas City, May 9-11. The GGAA is a nonprofit organization comprised of Liberian diaspora, originating from Grand Gedeh County, who are working to improve healthcare, education and food production in their homeland. Dr. Jordan will discuss the affects of healthcare disparity in under-resourced countries and what Seven Hills is doing to support global health efforts.

To learn more or get involved with any of our international programs, please contact aemersongilbert@sevenhills.org

Alphonso Daniels visits a patient in an under-resourced hospital in Liberia with SHGO
GUATEMALA: RECENT LOMA LINDA SHGO TRIP AND PARTNERSHIP UPDATES

In January 2014, the Seven Hills Global Outreach team, in collaboration with several Clark University varsity-level sports teams, traveled to Loma Linda, Guatemala. There, the team continued work toward two goals with SHGO’s local partner organization, ASODILL. The first goal is to leverage youth sports as a tool for community development, and the second goal is to support ongoing environmental and ecotourism programs. The Clark students led soccer clinics for youth and engaged in recreational activities to enhance learning and growth opportunities in this isolated, mountainside community. The talented team also explored ASODILL’s ecotourism programs whose objectives are to facilitate learning and exchange around the importance of economic development, agriculture, and environmental conservation.

In response to growing economic need in Loma Linda, SHGO plans to continue supporting ASODILL through funding a new marketing and public relations initiative to promote ecotourism in Loma Linda. An ecotourism program would generate revenue for community sustainability. In collaboration with ASODILL and the Clark University student group, SHGO is also working to promote a child sponsorship program to cover health, education, and recreation costs in support of youth in Loma Linda. For just $320 annually, sponsored children receive vital support for their health, development, and well-being.

SHGO also has partnerships in Guatemala with REAL Futbol and Little Grasshoppers—both local community groups also focused on soccer development and youth service work. These organizations made impactful donations of school supplies, clothes, and soccer gear, which were delivered to families in need in Loma Linda on the recent trip. The supplies truly make a difference in the community!

SIERRA LEONE: SHGO AND ZION MINISTRIES BO SCHOOL FOR SUSTAINABILITY AND 2014 TRAVEL PLANS

Seven Hills Global Outreach, in partnership with Zion Ministries, provides essential health, education, and economic development services and opportunities for over 24 communities in need in rural Sierra Leone. Currently, the partnership’s goal is to increase access to education to ensure that students can obtain the skills they need for future personal and community-wide success. To accomplish this, construction is underway to build and outfit a school in the Bo area to meet increasing local demands for education and to serve hundreds of youth. Many thanks to Consigli Construction, The Murphy Sisters Foundation, Mr. John Altomare, Mr. Bill Davis and Family, and other significant donors for their support in making the new Bo School a reality. As a sustainable funding model, school fees will support access to education and generate added income to directly support ongoing rural health and education outreach initiatives, bringing essential services to students and families who otherwise would not have access to them. In essence, the Bo School will not only be a powerful vehicle for education but also an engine for a greater, stronger, sustainable and self-sufficient community that can deliver rural health services for this and future generations.

SHGO works in eight under-resourced countries around the world, representing the original homes of our diverse staff. For more information, or if you would like to help, visit www.sevenhillsglobaloutreach.org.
SHINING STARS LIGHT UP THE STAGE

Since 2010, Seven Hills Rhode Island (SHRI) and the Trinity Rep Active Imagination Network (TRAIN) have been producing theatrical performances, incorporating actors with disabilities, that have sold out under the direction of Trinity Rep Education Program Manager and Teaching Artist Jordan Butterfield. Jordan developed TRAIN as a vehicle for children to shine while working on a range of skills and having fun. “Theater has the ability to transform lives—a lot of kids with physical and developmental disabilities don’t have this type of opportunity to perform. It would be great if we could expand and reach more of them,” said Jordan.

SHRI Human Resources Generalist and Volunteer Mike Shugrue has seen firsthand the incredibly positive influence the theater productions have made in the children’s lives. “The kids come into the play and while they are learning about theater, at the same time, they are learning social skills that are transferring into their lives outside the theater. The confidence they gain while working with Jordan and the other kids is remarkable,” Mike commented. The families of the participants have also benefited from the Seven Hills Drama Club, witnessing the breakthrough accomplishments of the newfound actors and sharing in their success. “I’ve had many families say that they actually switched their child’s service agency to Seven Hills due to the availability of the drama program,” Mike noted.

Most recently, in January, members of the Seven Hills Drama Club staged their fifth production, “The Lion, The Witch and the Wardrobe.” Sharon Tilton, mother of participant Abby Tilton, shared how overwhelmingly excited and happy her daughter was working with the group. “It’s incredible to have her beaming with excitement because of her participation in something where she and her peers are the superstars. It’s done wonders for her confidence and her self-esteem as she is able to work at something so big—and then shine!”

[QR Code to Watch Video]
GRANTING GOOD WORK

In recognition of exceptional quality services and sound fiscal operation, Seven Hills Foundation continues to receive significant grants and gifts from private and public charitable foundations, corporate foundations and private donors. Some of our philanthropic partners are highlighted below. Please contact Elizabeth Vittum, Grants Manager, if there is a charitable funder that might have an interest in the work of Seven Hills: evittum@sevenhills.org or 508.983.1306.

ASPIRE! CAPITAL CAMPAIGN MAJOR GIFTS
150 GODDARD MEMORIAL DRIVE, WORCESTER ($10,000 - $300,000)

Stoddard Charitable Trust
George F. & Sybil H. Fuller Foundation
Ruth H. & Warren A. Ellsworth Foundation
The Mildred H. McEvoy Foundation
Amelia Peabody Charitable Fund
Rockwell Foundation
The Nathaniel Wheeler Trust

The Fletcher Foundation
Walmart Foundation
The John W. Alden Trust
Wyman-Gordon Foundation
Mr. and Mrs. Charles F. Monahan, Jr.
Hoche-Scofield Foundation

SEVEN HILLS MAJOR GIFTS
($10,000-$300,000)

Worcester Country Club
Seven Hills Foundation – Lori Lajoie Golf Tournament

Cummings Foundation $100K for 100
Assistive Technology Grant to provide technology for communication, education and recreation in Seven Hills Community Services residences

Mr. & Mrs. Anthony M. Consigli
Seven Hills Global Outreach, Sierra Leone Partnership

Consigli Foundation
Seven Hills Global Outreach, Sierra Leone Partnership

Mr. & Mrs. Ralph L. Specht, Jr.
Seven Hills Community Services – Land Donation

ISM Holdings, Inc.
Seven Hills Foundation – Lori Lajoie Golf Tournament

Arrow Mutual Insurance Company
Seven Hills Foundation

Citizens Bank Foundation
Seven Hills Behavioral Health – Food & Clothing Pantry

Greater Lowell Community Foundation
Seven Hills Family Services – Central Mass Respite Project

TD Bank
Seven Hills Foundation

Murphy Sisters Foundation, Inc.
Seven Hills Global Outreach, Sierra Leone Partnership

United Way of North Central Massachusetts
Children's Aid & Family Service – Strengthening Families

United Way of Central Massachusetts Women's Initiative
Seven Hills Family Services – Just Us Girls
**SPOTLIGHT ON SEVEN HILLS**

*Where We SEE, BELIEVE and ACHIEVE Greatness Every Day!*

“Impacting lives is what we do best at Seven Hills. Each individual looks to us for the support they need to ACHIEVE their dreams. Children and adults partner with our exceptional staff who SEE the possibilities and BELIEVE in the abilities of everyone they support. We invite you to take a look at some of the ways we IMPACT lives every day,”  
—Dr. David A. Jordan, President & CEO

**SEVEN HILLS BEHAVIORAL HEALTH (SHBH):**  
Seven Hills Behavioral Health provided critical relief to the New Bedford, MA community through its Food and Clothing Pantry, which provided hunger relief to 1,108 people during 2013. Located on Acushnet Avenue, the Food and Clothing Pantry is a resource for both the community of individuals SHBH supports and the community at large. The Pantry is staffed by a team of community volunteers and coordinated by Connie Rocha-Mimosa, Director of HIV Services for Seven Hills. The Pantry provided referrals to over 400 clients, connecting them with critical community resources including mental health and substance abuse services, primary care, public benefits, housing, and educational opportunities.

SHBH was selected on September 2013, by the National Council to be included in its Behavioral Health & Primary Care Integration Learning Community. Over the next year, SHBH will gain national exposure and consultative support as each participating organization implements and evaluates its primary care and behavioral health integration project. The proposal submitted by SHBH outlines the strategy for integrating primary care into the array of high-quality services already provided at its Gifford Street Wellness and Recovery Center.

**CHILDREN’S AID & FAMILY SERVICE (CAFS):**  
The successful Child Care Resource and Referral Program of Children’s Aid & Family Service secured a new contract to expand services to 28 additional towns in the Metro West area of Massachusetts for a total of 114 towns supported in the Central MA region. The new contract adds 14 staff and brings the contract to $1.8 million per month in billing.

The CAFS’ Strengthening Families (SF) Program is in the second year of a three-year grant from the United Way of North Central Massachusetts. SF has become a well-known and well-respected community resource that supports families at risk in the North Central MA area with the Strengthening Families curriculum, child development and educational forums, intensive wrap-around referral services, and free access to high quality child care and enrichment activities for local families. SF events are held once or twice a month and some events have attracted more than 100 participants at a time. The Parent Café Parent Education Model was incorporated into the program this past year and has become extremely successful, providing opportunities for parents to develop social connections and learn problem-solving skills while conversing with other parents on topics related to raising young children.

**SEVEN HILLS COMMUNITY SERVICES (SHCS):**  
Seven Hills Community Services saw a remarkable year of growth with several new homes built throughout Massachusetts. Two new homes specifically designed to accommodate adults with brain injury were built in Worcester and in Wareham, and a state-of-the-art home with medically intensive supports was opened in Tewksbury. Two new homes were constructed on the Cape, and a home was relocated to a new property in Yarmouth. This property at Centerboard Lane was a gift from donors Anne and Ralph Specht, who believe in the work of Seven Hills.

SHCS was fortunate to establish two new critical positions within its organization in 2013. Jonathan Worcester, Ph.D., NCSP, BCBA-D, who is a licensed psychologist and doctoral-level BCBA, is the Director of Clinical Services at SHCS. Dr. Worcester provides consultation and oversight to all clinicians working in SHCS residential homes. He is an expert in Positive Behavior Supports (PBS) and has been instrumental in helping drive the utilization of PBS as a framework that guides the design of environments for all individuals supported. The Cumming Foundation’s One World Boston, Inc. awarded Seven Hills Community Services with a $100,000 grant to support Assistive Technology in 32 residential homes in the Greater Boston area. The grant also helped Seven Hills to hire a full-time Assistive Technology Program Director, Jean Des Roches, who brings over 30 years’ experience working to provide access to technology that improves lives of children and adults with disabilities.

As an example of the exemplary work of our professional staff at SHCS, Area Director Alice Murphy was recognized as the “Supervisor of the Year” at the Provider’s Council Statewide Conference, having been nominated by her staff for her leadership and compassion.

**SEVEN HILLS FAMILY SERVICES (SHFS):**  
Seven Hills Family Services worked with the Department of Developmental Services to develop the social media tool, Community Connections. Similar to a Meet Up format, this web-based site allows people to connect with friends and activities they enjoy, and learn to coordinate their own social and recreational opportunities. Movie nights, hiking, bowling and dinner groups have all been formed through SHFS’ Community Connections.

SHFS has developed a new model of day supports—ASPIRE!—which is receiving wonderful reviews from participants and their families in Milford. Work is wrapping up on the new flagship site for ASPIRE! in Worcester, and we should be ready to move in April. The spectacular new site will host a
wide variety of learning options, based on feedback we’ve gathered from individuals and families, including extensive arts, technology, vocational learning, and even a radio station! Our professionals at SHFS have worked to ensure that our day offerings meet and exceed the expectations of the people we support.

SHFS also saw tremendous expansion into our Shared Living services, successfully completing DDS Licensure & Certification, and gaining Accreditation from CARF International, who highlighted our program in their report, noting that, “Despite tremendous expansion, Seven Hills continues to provide services of the highest quality. The providers indicate that the staff members are consistently accessible to them, day or night, and flexible in supporting them to be successful in any way they can.”

SEVEN HILLS PEDIATRIC CENTER (SHPC):
Our Seven Hills Pediatric Center was again recognized nationally as one of the top nursing facilities in the country by U.S. News and World Report, for the seventh consecutive year, highlighting the exceptional quality of care our nursing and clinical staff provides.

The Massachusetts Department of Public Health affirmed the national recognition of quality for a ninth consecutive year, finding “no-deficiencies” in their annual review.

The year’s review also reflected the positive impact of Medical Director Dr. Julie Hauer on the Pediatric Center family, bringing her expertise in palliative care to our individuals, families and staff. The exceptional care and compassion delivered by our staff at the Center continues to define dignity in the lives of children with complex medical needs.

SEVEN HILLS CLINICAL ASSOCIATES (SHCA):
The Executive Office of Health and Human Services (EOHHS), the Department of Children and Families (DCF) and the Department of Mental Health (DMH) recently qualified and renewed Seven Hills Clinical Services’ license to provide group home specialty services to children ranging in age from 6 to 21. SHCA operates homes in the communities of Central and Northeastern MA that currently support children in seven homes. The affiliate specializes in programs for children with complex needs including co-existing disorders such as Autism, intellectual and developmental disabilities, psychiatric disorders, emotional disturbance and aggressive assaultive behaviors.

Seven Hills Academy at Devens also achieved accreditation from the National Commission on Accreditation of Special Education Services.

STETSON SCHOOL:
Seven Hills partnered with Stetson School in March 2013, and the affiliation brings a 200-acre historic campus as well as a wealth of expertise to the array of clinical services available to male children and young adults. This past year, Stetson School has seen a 17 percent increase in census, supporting 53 students.

Shawn Ilinitch, an extraordinary teacher at Stetson, goes over and above to provide community-based learning opportunities, especially with the re-establishment of a 6,000 square foot organic garden on campus. Students prepare, grow, harvest and sell produce from the garden to the Greater Barre community. In collaboration with a local organic farmer, the plot was tilled and the farmer donated the first seedlings and materials to get the project started. With much hard work and perseverance, the garden produced over 30 different types of crops last season, and the boys learned how to harvest and sell the crops.

Stetson received a contract from the Executive Office of Health & Human Services to expand its continuum of services including group home and community-based outreach for students and families. Stetson also expanded its array of vocational and transitional services with the Many Hands Organic Farm, and several new community partnerships including a radio station.

SEVEN HILLS RHODE ISLAND (SHRI):
Seven Hills Rhode Island successfully navigated an extremely difficult economic state fiscal year by reorganizing several programs, including Adult Services and Early Intervention, while preserving the quality and delivery of services to adults and families across the state. A new site that opened in Cranston gives SHRI a second hub in the state for families and staff.

As part of a collaborative grant with the University of Rhode Island and the Centers for Medicaid Services, the Living Rite Center opened on May 1, 2013. Living Rite provides a new way of assisting individuals in the management of chronic illness, improving their health and wellness, and helping them participate more fully in their communities. The Living Rite Center works to improve quality, comprehension and coordination as a fully accessible medical clinic, with access to preventive care, and mental and oral health care. Living Rite also brings services to participants’ locations instead of them being transported to a clinic, which ensures access and provides a more comfortable environment. An added benefit of Living Rite is its provision of employment services to participants, which include life coaches and peer mentors, to help prepare participants for community-based, competitive employment.

SEVEN HILLS GLOBAL OUTREACH (SHGO):
See page 12 for SHGO’s many accomplishments.
The mission of Seven Hills Foundation is to promote and encourage the empowerment of people with significant challenges so that each may pursue their highest possible degree of personal well-being and independence.

VISION

The vision of Seven Hills Foundation is to be a preeminent leader and resource in the identification of unmet community needs; in the promotion of professional and compassionate models of service; and as an advocate of emerging public policy which exemplifies the dignity of all persons regardless of physical, social, or emotional condition.
May 31, 2014, marks the 26th outing on the links to support the Sports, Recreation and Leisure programs of Seven Hills as we continue to support over 500 families in Central Massachusetts with access to these vital social and wellness programs.

Join us at beautiful Leicester Country Club for fun, golf, a wonderful dinner and prizes for all! Your participation keeps these programs running.